

* After product registration on www.flir.com

FLIR Systems announces new warranty policy for security products

Extended warranty on the thermal imaging camera and 10 years warranty on the uncooled microbolometer detector for fixed mounted thermal imaging cameras for security applications.

Thermal imaging cameras are being used by a rapidly increasing number of people in a variety of applications. They are widely used for security and surveillance, maritime, automotive, predictive maintenance, R&D, machine vision and many more applications.

Once purchased a thermal imaging camera forms a crucial component in the security of critical assets and people depend on this.

As the market leader in thermal imaging cameras FLIR Systems has a complete understanding of this. We are therefore building not only the most advanced but also the most reliable thermal imaging cameras on the market. In order to make existing and potential thermal imaging camera users aware of this, FLIR Systems has improved its warranty policy.

New extended warranty policy

As from today, FLIR Systems is offering an extended warranty on every fixed mounted thermal imaging camera that is sold for security and surveillance applications and is equipped with an uncooled microbolometer detector.

With this new extended warranty period, the uncooled microbolometer within the camera is covered by no less than 10 years warranty. If a problem should occur within this timeframe FLIR Systems will replace the uncooled microbolometer detector free of charge or, depending on the case, even replace the entire thermal imaging camera.

The following warranty conditions apply:

| Products with uncooled microbolometer detector | Standard warranty period | Extended warranty period |
|---|--|---|
| FLIR SR-Series FLIR F-Series* | 2 years on the thermal imaging cameras and 2 years on the uncooled microbolometer detector | 3 years on the thermal imaging cameras and 10 years on the uncooled microbolometer detector |
| FLIR PT-Series** FLIR D-Series | 1 year on the thermal imaging cameras and 1 year on the uncooled microbolometer detector | 2 years on the thermal imaging cameras and 10 years on the uncooled microbolometer detector |

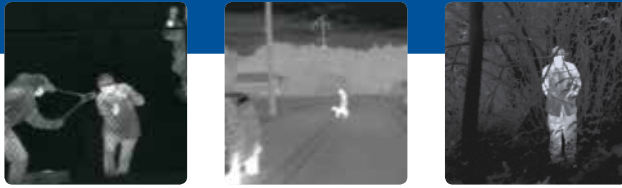
* Af and Apt-Series thermal imaging cameras are not included in the extended warranty policy.

**The PT-602CZ is not included in the extended warranty policy since it does not contain an uncooled microbolometer detector but a cooled detector.

In order to benefit from this exceptional warranty policy the owner of the FLIR thermal imaging camera needs to register his product at the FLIR Systems website. Registration needs to be done within 60 days after purchase at <http://www.flir.com/cs/warranty/>

As with the normal warranty this extended warranty, which is free of charge, starts from the date of product purchase.

Press release



"FLIR Systems produces thermal imaging cameras since more than 50 years.", says Loic Premartin, Vice- President Sales EMEA of FLIR Systems. "We are well reputed in all the markets in which we are active for building extremely reliable thermal imaging cameras."

"By giving 10 years of warranty on the heart of the thermal imaging camera, the uncooled microbolometer detector, and, depending on the model, two or three full years on the entire product, we want to show our customers that we are fully committed to deliver the best possible quality at the best price. This new warranty policy illustrates once more that FLIR Systems is the world leader in thermal imaging cameras."

FLIR Systems is able to do this since it is producing most of its uncooled microbolometer detectors itself. FLIR Systems has been doing this for several years and not only has acquired the knowledge to do this in extremely high quantities but in extremely high quality as well. This makes FLIR Systems a unique manufacturer in all thermal imaging markets.

The new policy is only valid for thermal imaging cameras that are purchased as from September 24th, 2012.

About thermal imaging

Thermal imaging is the use of cameras constructed with specialty sensors that "see" thermal energy emitted from an object. Thermal, or infrared energy, is light that is not visible to the human eye because its wavelength is too long to be detected. It's the part of the electromagnetic spectrum that we perceive as heat. Infrared allows us to see what our eyes cannot.

Thermal imaging cameras produce images of invisible infrared or "heat" radiation. Based on temperature differences between objects, thermal imaging produces a clear image. In contrast with other technologies, such as light amplification, thermal imaging needs no light whatsoever to produce an image on which the smallest of details can be seen. Thermal imaging provides full visibility irrespective of the prevailing light level and weather conditions.

It can see in total darkness, in the darkest of nights, through light fog, in the far distance, through smoke and is able to detect anyone hiding in the shadows.

About FLIR Systems

FLIR Systems is the world leader in the design and manufacturing of thermal imaging cameras for a wide variety of applications. It has over 50 years of experience and thousands of thermal imaging cameras currently in use worldwide for predictive maintenance, building inspections, research & development, security and surveillance, maritime, automotive and other night-vision applications. FLIR Systems has eight manufacturing plants located in the USA (Portland, Boston, Santa Barbara and Bozeman), Sweden (Stockholm), Estonia (Tallinn) and France (near Paris). It operates offices in Australia, Belgium, Brazil, China, Dubai, France, Germany, Hong Kong, India, Italy, Japan, Korea, the Netherlands, Russia, Spain, UK and the USA. The company has over 3,200 dedicated infrared specialists, and serves international markets through a global distributor network providing local sales and support functions.

[If you would like more information about the FLIR line of security cameras or about FLIR Systems and its wide range of thermal imaging cameras, please contact:](#)

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